



SKATE MARTENSVILLE
Box 707 Martensville SK, S0K2T0
Email: skatingclub1@gmail.com

Parent/Guardian Code of Conduct

As a parent or guardian of a Skate Martensville skater, I will:

- Be courteous and respectful to all individuals – skaters, coaches, parents, and rink attendants
- Respect that the coaches are responsible for overseeing all skaters while on the ice
- Encourage skaters to play by the rules and to resolve conflicts without resorting to hostility or violence
- Remember that my child skates for their enjoyment, not mine, and I will support my child with positive encouragement
- Notify the coach ahead of time of absences, including extended absences due to injury, and advise the club or the coach of any special medical conditions
- Respect the facilities in which my child is privileged to skate
- Exhibit a high degree of sportsmanship, teamwork and positive attitude always, when representing my child and Skate Martensville
- Speak respectfully about our coaches and Skate Martensville. If I have concerns, I will address them appropriately and constructively
- Support a positive environment by helping ensure that my family members behave respectfully at all skating facilities
- Respect and adhere to [Skate Martensville](#) and [Skate Canada policies](#)
- Show respect for coaches' decisions
 - If I would like to discuss my child's progress, I will do so after sessions or when coaches are off the ice, I will not interrupt program time.
- Watch lessons and practices from the stands and audience areas – not from the players' boxes at ice level
- Respect for the coaches and volunteers who give their time to Skate Martensville for my child



SKATE MARTENSVILLE
Box 707 Martensville SK, S0K2T0
Email: skatingclub1@gmail.com

Parent/Guardian Concerns

- **24-hour Rule**: When an issue occurs and a party has a resulting complaint to make or issue to be resolved, they are asked to wait 24 hours, then put the issue in writing and submit it to Skate Martensville via email (skatingclub1@gmail.com). It is very important that all parties involved take the full 24 hours to remove or decrease the emotional element so that the actual issue can be resolved quickly, in a civilized manner, and to everyone's satisfaction.
- All concerns or complaints must be communicated in good faith and in a respectful manner with the goal of finding a constructive resolution.